4 December 2018

Re: Request for information under the Freedom of Information Act 2000

Thank you for your email, dated 15 November 2018, making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Greater Preston Clinical Commissioning Group (CCG).

Please find detailed below NHS Greater Preston CCG’s response to your request, which is formatted as follows:-

1. Details of NHS Greater Preston CCG’s decision in regard to the information requested.
2. A schedule of all the records covered by your request.
3. A statement concerning copyright and re-use of public sector information.
4. Details of how you can appeal this decision should you wish to do so.

This letter addresses each of these parts in turn:-

1. Decision

I can confirm that NHS Greater Preston CCG holds the information requested.

2. Schedule of records/FOI response

Request: From 1st January 2017 – 31st December 2017 how much did the CCG spend of interpreting services?

Response: £40,383.59.

Request: Do you service interpreting requirements in-house or do you outsource to a third party company?
If you use a third party to service interpreting requirement
a. What is the name of the organisation you outsource to?
Response: The CCG outsources its interpreting requirements and uses Co-sign and Sign Communications for British Sign Language translations, Language Line for telephone and written translations, and Lifeline for face to face interpreting.
Request: Is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?
c. if contracted what OJUE/Framework contract is the Trust accessing and when does the contract expire?
d. please provide both dates if telephone and face to face interpreting are contracted separately

Response: The CCG has a rolling service level agreement with the above providers. This is a historical agreement that has been in place since the legal existence of the CCG. There is no definitive end date. These providers are paid on a ‘cost per case’ basis.

Request: Who is the senior responsible officer for interpreting services at the CCG?

Response: The CCG does not have a senior responsible officer for interpreting services.

3. Copy and reuse of public sector information provided in FOI response

Most of the information provided by NHS Greater Preston CCG in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In the majority of cases the information will be owned by NHS Greater Preston CCG. The copyright for other information may be owned by another person or organisation, as indicated in the information itself: in this case you must apply to the copyright owner to obtain their permission.

You are free to use any information supplied for your own use, including for non-commercial research purposes. It may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright owner.

4. Right of appeal to FOI response

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you are entitled to complain in the following way:

Initially you should complain in writing to the freedom of information officer, either by email on gpccg.foi@nhs.net or post to Chorley House, Lancashire Business Park, Leyland, PR26 6TT, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information officer will ensure your complaint is investigated under NHS Greater Preston CCG’s internal processes and provide you with a written response within 20 working days.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner’s Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Greater Preston CCG.
Yours sincerely

Helen Curtis
FOI Lead
Head of Quality and Performance