3 June 2019

Re: Request for information under the Freedom of Information Act 2000

Thank you for your email, dated 7 May 2019, making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Greater Preston Clinical Commissioning Group (CCG).

Please find detailed below NHS Greater Preston CCG’s response to your request, which is formatted as follows:-

1. Details of NHS Greater Preston CCG’s decision in regard to the information requested.
2. A schedule of all the records covered by your request.
3. A statement concerning copyright and re-use of public sector information.
4. Details of how you can appeal this decision should you wish to do so.

This letter addresses each of these parts in turn:-

1. Decision

I can confirm that NHS Greater Preston CCG holds part of the information requested.

2. Schedule of records/FOI response

Request: The current provider of your Integrated Urgent Care (IUC) Service;

Response: The current provider of our integrated urgent care (IUC) service is gtd Healthcare Ltd.

Request: The terms of the IUC Service contract, including start date and duration of the contract (including extension clauses);
Has a decision been made yet on whether the existing IUC Service contract(s) are being either extended or renewed?

The value of the IUC Service contract currently in effect;
Response: This information is available on the CCG’s website at: https://www.greaterprestonccg.nhs.uk/download.cfm?doc=docm93ijim4n6613.pdf&ver=12733.

Request: How the specification in the commissioning for this IUC Service differs from the standard specification.

Response: The IUC service specification is attached.

Request: The last twelve months’ KPI performance data for your current IUC Service provider, inclusive of NQRs and DX Codes or equivalent;

Response: Please see the attached document.

Any financial penalties imposed on the current IUC Service provider and if so, what are the reasons for this?

Response: A list of the KPIs can be found in the attached document. The CCG has exempted the performance data and financial sanctions under Section 43(2).

Whilst the CCG is committed to the principle of openness and transparency, it wishes to exempt the provision of the performance data under Section 43(2) as the information could prejudice the commercial interests of the provider.

In applying this exemption the CCG has taken into account the Public Interest Test and find that to release this information into the public domain could cause unnecessary anxiety and a breakdown in public trust of the provider, as it does not reflect the full context behind the figures.

A small sample of performance figures and sanctions imposed on gtd Healthcare can be found within the relevant Integrated Business Plans which can be found in the governing body meeting papers at: https://www.greaterprestonccg.nhs.uk/archived-governing-body-meeting-papers.

Request: The last twelve months’ shift fill data shown in hours; filled vs unfilled or as a percentage; filled vs unfilled for the current IUC Service provider;

Response: The CCG does not hold this information; it would need to be requested from the provider. You can contact gtd Healthcare by post at:
gtd healthcare
New Century House
Progress Way
Off Windmill Lane
Denton
Manchester
M34 2GP
**Request:** The population size for which the IUC Service is responsible for serving;

**Response:** The registered population in the Greater Preston area is: 209,300.

**Request:** Any financial penalties imposed on the current IUC Service provider and if so, what are the reasons for this?

3. **Copy and reuse of public sector information provided in FOI response**

Most of the information provided by NHS Greater Preston CCG in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In the majority of cases the information will be owned by NHS Greater Preston CCG. The copyright for other information may be owned by another person or organisation, as indicated in the information itself: in this case you must apply to the copyright owner to obtain their permission.

You are free to use any information supplied for your own use, including for non-commercial research purposes. It may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright owner.

4. **Right of appeal to FOI response**

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you are entitled to complain in the following way:

Initially you should complain in writing to the freedom of information officer, either by email on gpccg.foi@nhs.net or post to Chorley House, Lancashire Business Park, Leyland, PR26 6TT, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information officer will ensure your complaint is investigated under NHS Greater Preston CCG’s internal processes and provide you with a written response within 20 working days.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner’s Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Greater Preston CCG.

Yours sincerely

[Signature]

Dr Sumantra Mukerji – Chair
Denis Gizzi – Chief Officer
Helen Curtis
FOI Lead
Head of Quality and Performance