28 June 2019

Re: Request for information under the Freedom of Information Act 2000

Thank you for your email, dated 25 June 2019, making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Greater Preston Clinical Commissioning Group (CCG).

Please find detailed below NHS Greater Preston CCG’s response to your request, which is formatted as follows:-

1. Details of NHS Greater Preston CCG’s decision in regard to the information requested.
2. A schedule of all the records covered by your request.
3. A statement concerning copyright and re-use of public sector information.
4. Details of how you can appeal this decision should you wish to do so.

This letter addresses each of these parts in turn:-

1. Decision

I can confirm that NHS Greater Preston CCG holds part of the information requested.

2. Schedule of records/FOI response

Request: What type of diabetes structured education course(s) did you provide to people living with pre-diabetes between April 2018 and March 2019?
What type of diabetes structured education course(s) did you provide to Type 1 diabetics between April 2018 and March 2019?
What type of diabetes structured education course(s) did you provide to Type 2 diabetics between April 2018 and March 2019?
How many diabetes structured education courses were offered to people living with pre-diabetes between April 2018 and March 2019?
How many diabetes structured education courses were offered to Type 1 diabetics between April 2018 and March 2019?
How many diabetes structured education courses were offered to Type 2 diabetics between April 2018 and March 2019?
How many people living with pre-diabetes completed your courses between April 2018 and March 2019?
How many people with Type 1 diabetics completed your courses between April 2018 and March 2019?
How many people with Type 2 diabetics completed your courses between April 2018 and March 2019?
Were any of these courses offered to family or friends?
Were any of these courses language variant options?
Who delivered these courses?

**Response:** The CCG does not provide diabetes education programmes, however we are responsible for commissioning these services.

For **Type 1** diabetics there is a Carbohydrate and Insulin Self-Management Course provided by NHS Lancashire Care NHS Foundation Trust, details of which can be found on their website at: [https://www.lancashirecare.nhs.uk/type-1-diabetes-education](https://www.lancashirecare.nhs.uk/type-1-diabetes-education).

For **Type 2** diabetics there is a DESMOND programme which is also run by NHS Lancashire Care NHS Foundation Trust (LCFT) and details can be found at: [https://www.lancashirecare.nhs.uk/desmond](https://www.lancashirecare.nhs.uk/desmond).

The CCG does not hold the level of detail required to respond to your request and would suggest that you redirect your request to LCFT at: [mailto:Freedom.OfInformationRequests@lancashirecare.nhs.uk](mailto:Freedom.OfInformationRequests@lancashirecare.nhs.uk).

For **pre-diabetic** patients a service is provided by Reed Momenta, which is commissioned by NHS England. For further information please visit their website at: [http://reedmomenta.co.uk/what-we-do/](http://reedmomenta.co.uk/what-we-do/).

The CCG does not the information required to respond to your request in relation to pre-diabetic patients and would suggest that you redirect your request to NHS England via email at: [england.contactus@nhs.net](mailto:england.contactus@nhs.net) (writing ‘Freedom of information Request’ in the subject bar).

Additionally, further details of the programmes available across the region can be found on the Lancashire and South Cumbria Integrated Care System website at: [https://ydyw.co.uk/](https://ydyw.co.uk/).

3. **Copy and reuse of public sector information provided in FOI response**

Most of the information provided by NHS Greater Preston CCG in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In the majority of cases the information will be owned by NHS Greater Preston CCG. The copyright for other information may be owned by another person or organisation, as indicated in the information itself: in this case you must apply to the copyright owner to obtain their permission.
4. Right of appeal to FOI response

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you are entitled to complain in the following way:

Initially you should complain in writing to the freedom of information officer, either by email on gpccg.foi@nhs.net or post to Chorley House, Lancashire Business Park, Leyland, PR26 6TT, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information officer will ensure your complaint is investigated under NHS Greater Preston CCG’s internal processes and provide you with a written response within 20 working days.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner’s Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Greater Preston CCG.

Yours sincerely

Helen Curtis
FOI Lead
Head of Quality and Performance