22 August 2019

Re: Request for information under the Freedom of Information Act 2000

Thank you for your email, dated 9 August 2019, making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Greater Preston Clinical Commissioning Group (CCG).

Please find detailed below NHS Greater Preston CCG’s response to your request, which is formatted as follows:-

1. Details of NHS Greater Preston CCG’s decision in regard to the information requested.
2. A schedule of all the records covered by your request.
3. A statement concerning copyright and re-use of public sector information.
4. Details of how you can appeal this decision should you wish to do so.

This letter addresses each of these parts in turn:-

1. Decision

   I can confirm that NHS Greater Preston CCG holds the information requested.

2. Schedule of records/FOI response

   **Background to request:** Our request relates to claims pursued for NHS funded continuing healthcare under the scheme announced by the Department of Health in 2012. Therefore, registered with the Clinical Commissioning Groups (CCGs) before September 2012 (for claims involving periods of care from 1 April 2004 to 31 March 2011) and 31 March 2013 (for claims involving periods of care from 1 April 2011 to 31 March 2012).

   **Request:** How many PUPoC cases have been completed by or on behalf of the CCG

   **Response:** 254

   **Request:** How many PUPoC cases are still open.

   **Response:** 13
Request: How many of the cases referred to in 1 above have been successful, (i.e redress paid)

Response: 38

Request: How many PUPoC cases are waiting for redress (eligibility awarded and redress to be made)

Response: < 5

Request: Please provide the total amount paid in redress to claimants. Please provide this amount annually.

Response:

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>Nil</td>
</tr>
<tr>
<td>2014</td>
<td>Nil</td>
</tr>
<tr>
<td>2015</td>
<td>Nil</td>
</tr>
<tr>
<td>2016</td>
<td>£495,441.82</td>
</tr>
<tr>
<td>2017</td>
<td>£124,403.28</td>
</tr>
<tr>
<td>2018</td>
<td>£80,281.52</td>
</tr>
<tr>
<td>2019</td>
<td>Nil</td>
</tr>
</tbody>
</table>

Request: In relation to 4 above, please provide the total amount paid in interest to claimants. Please provide this information annually.

Response: NHS Midlands and Lancashire Commissioning Support Unit (CSU), which handles the end to end PUPoC process on behalf of the CCG, is unable to interrogate their data recording systems to find this level of information and it would require the team obtaining and checking through every case record that has been dealt with previously.

Request: If applicable, please confirm the total amount paid by the CCG to commission third parties (CSU and/or private companies) to undertake retrospective PUPoC claims.

Response: The CCG paid the CSU £234,978.82 to undertake retrospective PUPoC claims.

3. Copy and reuse of public sector information provided in FOI response

Most of the information provided by NHS Greater Preston CCG in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In the majority of cases the information will be owned by NHS Greater Preston CCG. The copyright for other information may be owned by another person or organisation, as indicated in the information itself: in this case you must apply to the copyright owner to obtain their permission.
You are free to use any information supplied for your own use, including for non-commercial research purposes. It may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright owner.

4. Right of appeal to FOI response

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you are entitled to complain in the following way:

Initially you should complain in writing to the freedom of information officer, either by email on gpccg.foi@nhs.net or post to Chorley House, Lancashire Business Park, Leyland, PR26 6TT, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information officer will ensure your complaint is investigated under NHS Greater Preston CCG’s internal processes and provide you with a written response within 20 working days.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner’s Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Greater Preston CCG.

Yours sincerely

Helen Curtis
FOI Lead
Head of Quality and Performance